



This is to certify that the Customer Satisfaction Management System of



**CITY SECURITY COMPANY LIMITED**  
**城市護衛有限公司**

10/F, 9 Po Lun Street, Lai Chi Kok, Kowloon, Hong Kong  
香港九龍荔枝角寶輪街9號10樓

City Services Group (Human Resources - Recruitment Centre) 9A-9C, 9/F, 9 Po Lun Street, Lai Chi Kok, Kowloon, Hong Kong  
城市服務集團(人力資源-招聘中心) 香港九龍荔枝角寶輪街9號9樓9A-9C室

complies with the requirements of **ISO 10002 : 2014** customer satisfaction management system standard, applicable to:

**Design and provision of security guarding services**

(The other certification site as detailed in the accompanying appendix)

設計和提供警衛服務

(適用於附件所示的認證地點)

Signed for and on behalf of

**ACCREDITED CERTIFICATION INTERNATIONAL LIMITED**

A handwritten signature in black ink, appearing to be "Lui", is written over a horizontal line.

Authorized Signature

Registered address: Unit 1901, Yen Sheng Centre, 64 Hoi Yuen Road, Kwun Tong, Kowloon, Hong Kong  
Tel (852) 39778988 Fax (852) 28061940 Email: enquiry@aci-limited.com Website: www.aci-limited.com  
Note: This certificate remains the property of Accredited Certification International Limited and shall be returned immediately upon request. In accordance with the ACI Regulations, the ACI undertakes no liability or responsibility for any management system outputs supplied in accordance with the requirements of this Certification Scheme. Further clarifications regarding the scope of this certificate and the applicability of ISO 10002:2014 requirements may be obtained by consulting the organization.



To check the validity of certificate, please call: (852) 39778988

Original Certification 30 June 2017

Amendment 4 July 2020

Expiry 31 July 2021